

Adaptive Leadership Training

Michael Arnold

Innovative Complex Problem Finding Trainer

Lean Six Sigma Master Black Belt and 2X TEDx Speaker

Maxwell Leadership Team Speaker & Coach



MICHAEL ARNOLD

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PROTEAN QUALITY SYSTEMS

Adaptive Leadership Training (5 Days)

Teams are an integral part of any business. It is not enough to have a group of people work on a project; people must connect and balance each others' strengths. Adaptive Leadership training builds on the basic team and self management strategies covered in Project Leadership Training to help managers and business leaders develop skills to tackle any situation. This workshop covers the following topics:

Team Leadership – Learn how to create high performing teams.

Creativity: Thinking outside the box - Creativity plays a big role in building a positive work environment, in which employees will feel confident in expressing their ideas. This session will provide you with informative tools and practical strategies that will help shape a creative workplace.

Change Management – This session will give any leader the tools to implement change more smoothly and to have those changes more easily accepted. This workshop will also offer participants a clearer understanding of how change is implemented, as well as some tools for managing their reactions to change.

Negotiation Skills – Participants will be able to understand the basic types of negotiations, the phases of negotiations, and the skills needed for successful negotiating.

Conflict Resolution - This session will give participants a seven-step conflict resolution process that they can use and modify to resolve conflict disputes of any size. Your participants will also be provided a set of skills in solution building and finding common ground.

Risk Assessment - It is not possible to control or manage 100% of risk, but knowing what do before, during, and after an event will mitigate the damage and harm. Identifying potential hazards and risks and making it part of the day-to-day business is important. Participants will become aware of hazards and risk they didn't realize were around their workplace.



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Michael's training philosophy is to incorporate stories from his years of experience into the training. These real-world examples give participants a better understanding of what can be difficult concepts.

Michael also uses many hands-on activities to keep the training fun and engaging.

Adaptive Leadership Training (cont.)

Communication Strategies – This session will help participants understand the different methods of communication and how to make the most of each of them.

Networking within the Company - Participants will learn how internal networking is changing the workforce. Through this workshop, your participants will gain a new perspective of networking, and what benefits can come from fully utilizing and making connections with internal networking.

About Michael

Michael is a problem finder and solver, plus occasional causer. He has worked for over 25 years in quality in the automotive, medical and consumer products industries, earning both Shainin Red X Journeyman and Lean Six Sigma Master Black Belt. He has developed multiple Advanced Problem-Solving teams, leading them for over 10 years to almost \$100 million in annual cost savings during this time.

Michael's leadership coach encouraged him to get uncomfortable and start pursuing his dreams. Soon after, he auditioned for a TEDx at an open mic night. This led to his first TEDx in 2018, Teaching Kids Better Problem Solving, with over 135K views on TED.com. Michael gave his second TEDx on The Cure for Lazy Leadership, moving from command and control to adaptive leadership, in 2019. He earned Toastmasters highest honor Distinguished Toastmaster in 2020.

Michael's a certified Maxwell Leadership Team coach, trainer and speaker, speaking on the power of successful storytelling and adapting your leadership style to today's unpredictable environment.

Let Michael help you build your taller spaceship!



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